

家居易服務有限公司

Homeasy Services Limited

九龍荔枝角長順街1號新昌工業大廈3樓5A室

Unit 5A, 3/F, Sun Cheong Industrial Building, 1 Cheung Shun Street, Lai Chi Kok, Kln

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Flu End Long-lasting Anti-bacterial Sterilizing Service Terms and Conditions

Scope of Work

- 1) The duty includes: Conducting Flu End Long-lasting Anti-bacterial Sterilizing Service
- 2) When conducting the service, a very low-pressured and super fine spray system "Air Misty" will be used to allow "Flu End" reach every corner of the flat.
- 3) The amount of service charges is determined based on the flat sizes and locations.
- 4) Administration fees of HK\$300 will be charged for any failure of the services caused by customers. (Deposit paid before will be regarded as administration fee.)
- 5) Please allow 3 working days for reserving services.
- 6) Please notify the Company of cancellation one day prior to the service; otherwise, the Company reserves the right to reject the cancellation. Date and time of the service can be rearranged according to the availability of the booking schedule. Rearranged service should be conducted within 6 weeks after the invoice date; otherwise, deposit paid before will be deducted as administration fee without further notifications.
- 7) If customers break the appointment on the working day, deposit paid before will be regarded as administration fee and will not be refunded.
- 8) Upon announcement of typhoon signal No.8 or above or black rainstorm signal, all bookings will be cancelled. Customers should contact the Company to rearrange bookings.
- 9) If customers cannot arrange enough time for our helpers to complete their job on each time by customers' personal matters, the Company would not compensate for the loss or the rest of the hours.
- 10) Customers should not contact our helpers directly if he/she has any queries or special request. For any queries or sudden requirement, please contact the Company for arrangement. We are pleased to do your favor.
- 11) Homeasy Services Limited reserves the rights to change, delete, revise or increase the terms and conditions of the services which will be effective immediately after official announcement by Homeasy Services Limited or notice to customers.
- 12) This Service Notes are basic rules for the services offered by the Company. It will be regarded as customers' consent once the services are accepted.

Notes to customers

- 1) Customers should ensure the cleanliness of wall surfaces, cupboards and other furniture.
- 2) During service, customers should provide electricity for running the "Air Misty" spray system.

Payment Terms

- 1) HK\$300 (or more) deposit should be paid once the service is confirmed. The balance should be paid on spot after the service by cash or cheque.
- 2) No refunds are allowed.
- 3) The service receipts will be given to customers by post, email, fax or Whatsapp.

Payment Methods

- 1) Cash
- 2) Cheque (Payable to: Homeasy Services Limited)
(Please post to Unit 5A, 3/F, Sun Cheong Industrial Building, 1 Cheung Shun Street, Lai Chi Kok, Kln)
- 3) Bank Transfer: BOC A/C: 012-357-1-000669-1; HSBC A/C: 400-706131-838
(Please use ATM, E-Banking, Telephone Banking or Cheque Deposit Machines; Customers need to pay supplementary fee HK\$20 if using counter service.);
Account Name: Homeasy Services Limited
(Please send receipts to us at by email, fax: 2139-3693, or whatsapp: 6203-4664)

Disclaimer

1. Homeasy Services Limited accepts damage reimbursement at maximum HK\$100 per service if any damage onto household materials is caused.
2. Homeasy Services Limited reserves the rights of the final decision if any disputes happen.
3. In case of discrepancy between Invoice and this Terms and Conditions, the content in Invoice shall prevail.
4. All Terms and Conditions in English are for reference only. Please refer to the Chinese version when there is discrepancy in between.

Privacy Policy: Customer privacy is highly respected and well-stored by Homeasy Services Limited All customer information are for internal use only unless prior consent from customers.