

家居易服務有限公司
Homeasy Services Limited

九龍荔枝角長順街 1 號新昌工業大廈 3 樓 5A 室

Unit 5A, 3/F, Sun Cheong Industrial Building, 1 Cheung Shun Street, Lai Chi Kok, Kln

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Pest Control Service Terms and Conditions

Job Scope

- 1) The related terms and conditions are applied to the service of pest control, exclusive of disinfection service.
- 2) The service contains: Moving House Pest Control, General Pest Control, Pest & Termite Control (except for houses).
- 3) All services in need should be stated during reservation.
- 4) A new quotation will be advised if the actual situations are different from the statement during reservation.
- 5) Free walk-in quotations can be arranged for termite services or the site/unit over 2,000 square feet.

Notes

- 1) Transportation fees are included in the fees charged, exclusive of the suburb areas.
- 2) 20% of the total charges should be paid as deposit to confirm the service; rest of payment should be paid off on the first day of the start of the service. Payment will not be returned for all reasons.
- 3) After reservation, please allow at least 3 working days before the services start. If the reservation is made on Saturdays, 5 working days will be needed
- 4) Cancellation should be informed at least 1 working day before the services start; otherwise, Homeasy Services Limited reserves the rights for the changes.
- 5) Deposit will not be returned if service plans is changed by customers without giving notice.
- 6) Overtime work may be rejected if customers are late for more than 15 minutes.
- 7) The reservation will be cancelled and should be renewed once signals of typhoons No. 8 or above are issued.
- 8) Customers cannot redeem the time lost due to customers' personal reasons.
- 9) Staff is not allowed to do jobs under customers' personal requests unless they are arranged by Homeasy Services Limited.
- 10) Homeasy Services Limited reserves the rights to change, delete, revise or increase the terms and conditions of the services which will take effect after official announcement by Homeasy Services Limited or notice to customers.

Payment

1. Deposit should be paid once the service is confirmed. The balance should be paid on spot after the service by cash or cheque.
2. No refunds are allowed;
3. The service receipts will be given to customers by post, email, fax or Whatsapp.

Payment Methods

- 1) Cash
- 2) Cheques: Title: Homeasy Services Limited; please post your cheque(s) to
Unit 5A, 3/F, Sun Cheong Industrial Building, 1 Cheung Shun Street, Lai Chi Kok, Kln
- 3) Bank Transfer: BOC A/C: 012-357-1-000669-1; HSBC A/C: 400-706131-838
(Please use ATM, E-Banking, Telephone Banking or Cheque Deposit Machines; Customers need to pay supplementary fee HK\$20 if using counter service.);
Account Name: Homeasy Services Limited
(Please send receipts to us at by email, fax: 2139-3693, or whatsapp: 6203-4664)

Disclaimer

- 1) Homeasy Services Limited accepts damage reimbursement at maximum HK\$100 per service if any damage onto household materials is caused.
- 2) Homeasy Services Limited reserves the rights of the final decision if any disputes happen.
- 3) In case of discrepancy between Invoice and this Terms and Conditions, the content in Invoice shall prevail.
- 4) All Terms and Conditions in English are for reference only. Please refer to the Chinese version when there is discrepancy in between.

Privacy Policy: Customer privacy is highly respected and well-stored by Homeasy Services Limited All customer information are for internal use only unless prior consent from customers.